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Suresh GP is the Managing Director of TaUB Solutions Pte Ltd, Singapore and Regional Leader of Asia Pacific and Middle East for BRMI In. He has more than 15 years of experience in IT Service Management, IT Governance, Program Management and Organizational Change Management. He is regular blogger and International speaker at itSMF UK, itSMF Australia, itSMF USA, itSMF Finland and itSMF Norway. He is a Certified DevOps and Agile Service Manager, Business Relationship Management Professional, PMP, Prince2, CGEIT, ITIL V2 Service Manager, ITIL V3 Expert, ISO 20000 practitioner and Cobit Foundation.

He was awarded the ITSM contributor of the year by itSMF Singapore in 2013.

Synopsis:

BRM – Building an Effective Bridge between Business & IT

Business and IT “alignment” (convergence) is still a top C-level concern, according to industry surveys. With the growing demand for digital transformation, the Business Relationship Management capability is becoming critical. So what does that mean? How can IT leaders and business take advantage of Business Relationship Management (BRM) to deliver true business outcomes? What are the desirable attributes, skills and experience to become a BRM? This talk ascertains the essential building blocks to develop BRM as a discipline in the organisation using pragmatic case study and experience sharing to make IT a strategic partner to business.