



Mr. Francis Yeo

General Manager, ICT
NTUC LearningHub

Francis Yeo is our GM of our InfoCom Technologies (ICT) business unit in Singapore. Our ICT business unit in Singapore provides technical training and certification services to individual SMEs and enterprise customers covering courses Apple, Adobe, Autodesk, EMC, ITIL, Microsoft, Oracle, Project Management Professional (PMP under PMI), SAP, etc.

Francis holds a Bachelor of Science (Honours) in Computing and Information System from the University of London and also a Full Technological Certificate in Telecommunication Engineering from City and Guilds London. He is currently pursuing a MSc in Skills and Workforce Development program from IAL/WDA and Cardiff University.

Since 1978, Francis has been in the business of Telecommunication & IT (Info-comm) industry. He has over 3 decades of practical experience in the design, implementation, customization, and management of Telecommunication and IT integration projects. With years of experience in managing large scale projects implementation, he has successfully lead business and technical team in the implementation of major projects for more than 20 sites locally and overseas during his past employment with Singapore Telecoms, Singapore Computer System (ST Computers), Diversitec Distributors, Horizon.Com, Hutchison Telecommunication International Limited, MatrixView, Horizon Education & Technologies and Sapura Group of Companies.

Being a telecommunication and computer engineering professional by education and training, he has a strong technical background with proven senior management & business development capabilities, operational management, customer relation management and financial management.

Synopsis:

Preparing for Uncertain Times: Acquiring Skills for the Future NOW

PMEs must understand the need to learn continuously and upgrade their skills, in order to stay ahead amidst rapid changes in uncertain times in Singapore. To acquire skills for the future, one must deepen their skills which their industries require, or acquire additional skillset so as to gain a competitive edge over others.

An example is in the Infocomm Technology Sector (ICT) where there is a need for more skilled local manpower. Also, there are many other PME skills with professional certification to choose from.

This talk aims to educate the audience on:

WHAT skills are useful to acquire that can help a professional in times of need to do a job transition?

HOW can a professional take steps to prepare themselves in acquiring the right skills needed?

WHERE can a professional get help to acquire such skills?

WHEN should a professional start the journey to acquire those skills?

Find out more from NTUC LearningHub's General Manager in ICT - Mr Francis Yeo, as he will share with participants these insights during the talk.