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Mr. Chris Pope Senior Director, Office of The Chief Strategy Officer ServiceNow

**Chris Pope** is a strategy leader at ServiceNow, helping customers transform their IT with enterprise service management. With more than 15 years of experience in driving enterprise-class technologies for Global 2000 companies, Pope has a proven track record of managing large-scale process and technical projects with global reach.

Prior to ServiceNow, Pope worked at leading financial institutions UBS, NYSE Euronext and Lehman Brothers. He holds a degree in electronic engineering from De Montfort University in the UK.

## **Synopsis:**

## The Modern Project Management Office: Move Over Enforcer. Hello The Empowered

The way we do business is rapidly changing. From the sheer number of capabilities requested, to the way in which we develop and deploy solutions. In the face of emerging technologies as well as competing development models like Waterfall and Agile, cause complexity and stretch traditional Project Management methods to the breaking point. PMOs and Project Managers must now transform to remain relevant to the enterprise.

At this session, you will learn real cases on how modern PMO's use to optimize project management workloads to ultimately improve visibility into projects and keep teams informed real-time on every task, project and portfolio. Learn how these PMOs have been empowered to unite their teams in a common cause to work smarter and faster than ever before.

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