



Mr. Steve Walker

CIO

DHL Supply Chain

Born in Manchester, UK, Steve moved to Singapore with his wife, Mary in 2012 to take up the role of CIO for DHL Supply Chain, responsible for Asia Pacific. Steve spent his childhood in South Africa before moving back to the UK where he worked for in a variety of logistics and supply chain operational roles across a number of different industry sectors. He joined third party logistics provider Exel in 1999, in a global systems strategy role and went on to hold a number of senior IT roles across the business. Following the acquisition of Exel by Deutsche Post DHL in 2005, Steve was appointed Supply Chain Solutions Director, EMEA for DHL Supply Chain, and two years later promoted to Vice President, Global Logistics Solutions, responsible for driving strategic solutions globally.

In his current role of CIO, Asia Pacific and Global WMS Centre of Excellence, DHL Supply Chain, Steve is focused on quality, innovation and adding value for customers and the business. In DHL Supply Chain IT is very much customer facing and Steve firmly believes that without great IT, DHL cannot provide world class solutions to their customers. Asia Pacific is seen as the powerhouse for growth in DHL and as such delivering great IT is a cornerstone for success in providing customers with service excellence.

Steve holds a Master Science degree in Logistics and Transportation from Cranfield University, UK for whom he subsequently became an external examiner and provided regular lectures on Global Supply Chain Outsourcing from 2000 until his move to Singapore. He also has a Diploma of Management Studies and is a Member of the Chartered Institute of Logistics and Transportation. He is co-author of the supply chain book, *International Logistics and Supply Chain Outsourcing: From local to global*, published in 2007. Steve has been a keynote presenter at various symposiums and conferences and was featured in Singapore's The Business Times CIO Speaks article focused on the use of technology to differentiate DHL from the competition, on February 9th, 2015. He is on the CIO Connect Advisory Board and serves on the Main Committee of the British Club, Singapore.

Steve is a lifelong and passionate Manchester United football fan and looks to ex- Manchester United manager, Alex Ferguson for leadership inspiration in how he managed his teams.